

CURRENT COPY OF ALL APPLICATION CLAIMS

1. (currently amended) A method of scheduling a reminder call from an automated, computerized voice message storage and redelivery system (SRS) and receiving by a subscriber a reminder call from the SRS comprising the steps of:

- A. providing to the SRS when a reminder call is to be made by the SRS;
- B. providing to the SRS by a subscriber each telephone number that is to be called by the SRS to

deliver a reminder call and information as to whether the telephone associated with the number will be answered by a human voice or a digital voice;

- C. providing to the SRS the message to be included in the reminder call;
- D. recording by the SRS the information provided in Step A;
- E. calling a telephone number of step B as provided in step A;
- F. if the telephone number of step E is answered, determining by the SRS if a human voice or digital voice has answered the telephone; [and]
- G. selecting the manner in which the message of step C will be delivered based upon the determination of step F;

H. if a digital voice answers the telephone of step F, determining if the digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM); and

I. if an AAA or VMS answers the telephone, requesting by the SRS that the call be transferred to another telephone number if such was recorded in step D.

2. (cancelled).

3. (currently amended) The method of Claim [2] 1 further including the step of:

[I.] J. if an automated answer machine answers the call, providing by the SRS the message recorded in step D to the AAM.

4. (cancelled).

5. (currently amended) The method of Claim [4] 1 further including the step of:
[K.] J. if such other telephone number is answered in step I, providing by the SRS
the message recorded in step D to the one who answers.

6. (currently amended) The method of Claim 1 wherein step A includes the step of:
[H.] J. providing the date a reminder call is to be made by the SRS.

7. (currently amended) The method of Claim 6 wherein step A further includes the step
of:
[I.] K. providing the time a reminder call is to be made by the SRS.

8. (currently amended) The method of Claim 1 wherein step B includes the step of:
[H.] J. providing to the SRS more than one telephone number that is to be called.

9. (currently amended) The method of Claim 8 wherein step B further includes the step
of:
[I.] K. providing to the SRS the order that the telephone numbers requested in
step K are to be called.

10. (currently amended) The method of Claim 7 further including the step of:
[J.] L. calling the telephone number of step E on the date obtained pursuant to
step [H] J and at the time of step [I] K.

11. (currently amended) The method of Claim 10 wherein step [J] L includes the step of:
[K.] M. if a digital voice is detected by the SRS in step F, calling the telephone
number of step E at time intervals determined by the SRS.

12. (currently amended) The method of Claim 11 wherein step [K] M includes the step of:
[L.] N. providing to the SRS the number of attempts to be made by the SRS to
detect a digital voice at the telephone number called in step [K] M.

13. (currently amended) The method of Claim 12 wherein step E includes the steps of:
[M.] O, calling the first telephone number [in the order obtained] pursuant to step
[L] N;

[N.] P, if the telephone is not answered by either a human or digital voice calling
the second telephone number [obtained] pursuant to step [L] N; and

[O.] Q, if the second telephone number obtained is called and is not answered by
either a human or a digital voice, calling the third telephone number [if one was obtained]
pursuant to step [L] N.

14. (currently amended) The method of Claim 13 further including the steps of:

[P.] R, repeating steps [M, N, and O] O, P, and Q a predetermined number of
times and, if no number is answered by either a human voice or digital voice, terminating
steps [M, N, and O] O, P, and Q; and

[Q.] S, hanging up the SRS telephone connection.

15. (currently amended) An automated, computerized voice message scheduling, storage
and redelivery system for providing a reminder call to a remote telephone, comprising a
computer means for executing software commands, a telephone connection means
operatively connected to said computer means for calling and answering a telephone call
from a remote location, a signal recognition means operatively connected to said
telephone connection means and to said computer means for determining if a telephone
called from said telephone connection means has been answered by a human voice or
by a digital voice, memory means operatively connected to said computer means for
scheduling and storing voice messages for remembering the number of each remote
telephone and information as to whether the telephone will be answered by a human
voice or digital voice provided by a subscriber to said system, program means for
operating said computer means for scheduling, receiving, recording, and redelivery of
voice messages, said program means including means for calling a remote telephone
number; means for determining if the telephone number is answered and determining by

said signal recognition means if a human voice or digital voice has answered the telephone; means for providing that if a digital voice answers the telephone whether such digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM) and further including means for requesting by the SRS that the call be transferred to another telephone number if such number was recorded if an AAA or VMS answers the telephone.

16. (cancelled).

17. (original) The system as defined in Claim 15 further including means for providing by the SRS the message recorded to the one who answers if such other telephone number is answered.

18. (original) The system as defined in Claim 15 further including means for providing by the SRS the message recorded to the AAM if an AAM answers the call.

19. (new) A method of scheduling a reminder call from an automated, computerized voice message storage and redelivery system (SRS) and receiving by a subscriber a reminder call from the SRS comprising the steps of:

- A. providing to the SRS when a reminder call is to be made by the SRS;
- B. providing to the SRS by a subscriber, telephone numbers associated with a subscriber that are to be called by the SRS to deliver a reminder call and information as to whether the telephone associated with the numbers will be answered by a human voice or a digital voice;
- C. providing to the SRS the message to be included in the reminder call;
- D. recording by the SRS the information provided in step A;
- E. calling a telephone number of step B as provided in step A;
- F. if the telephone number of step E is answered, determining by the SRS if a human voice or digital voice has answered the telephone; and
- G. selecting the manner in which the message of step C will be delivered based upon the determination of step F.

20. (new) The method of Claim 19 wherein step A includes the step of:

H. providing to the SRS that steps B-G will be repeated on predetermined days and at predetermined times.

21. (new) The method of Claim 19 wherein step G includes the steps of:

H. if a digital voice answers the telephone of step F, determining if the digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM).

22. (new) The method of Claim 21 further including the step of:

I. if an automated answer machine answers the call, providing by the SRS the message recorded in step D to the AAM.

23. (new) The method of Claim 21 further including the step of:

I. if an AAA or VMS answers the telephone, requesting by the SRS that the call be transferred to another telephone number if such was recorded in step D.